
2006-2007 Annual Report



Our Mission: “To provide affordable, high quality, preventive, educational, supportive, and therapeutic services that nurture healthy individual and family life in our community”

October 2007

Family Answers: Poised for Further Growth

This past year we laid the groundwork for significant expansion of our important mission. We added two new programs: the *Ways to Work* Family Loan Program, and the *Strong Families* initiative. *Ways to Work* doesn't feel like a 'new' program - we have been an important part of its six-year history in the Lehigh Valley. It began as a collaboration between *Family Answers* and the Children's Home of Easton, and formally came under our umbrella as a full program this past January. This service helps families with no credit or poor credit purchase a car to get to school or work, protects them from predatory lenders, improves their credit score, and helps them on the way toward self-sufficiency and financial stability. We have offices in Lehigh, Northampton, and Monroe County, with plans to grow even further. Our partnership with Keystone Nazareth Bank & Trust is critical to our impressive success, and serves as a great example of how inter-agency collaboration makes a concrete difference by improving the lives of friends and neighbors who need a little help.

This year we also took an important first step into the field of research and family life education with our *Strong Families* initiative. We were fortunate to be chosen as one of only eight sites across the nation to participate in a Federal research program investigating marriage education for low income couples. This service will provide marriage education in either Spanish or English for low income couples with children. The couples will be surveyed over a period of three years and also compared to a randomly assigned control group. We plan to reach 150 couples over a three-year period with this tested, informative, and most of all FUN curriculum, designed to facilitate healthy relationships, increase communication, manage stress, improve parenting, and generally create healthy, happy marriages.

As always, all of our programs owe their success to a dedicated and talented staff, who work together with our community to accomplish our vitally important mission: supporting families.

Services:

Counseling & Family Preservation Programs:

Therapeutic services for individuals, couples, and families experiencing problems. Family Preservation staff provides education, supervision, support, referral, and advocacy for families considered to be at high risk for violence and abuse.

Homemaker Health Aide

Service: In-home care for the elderly, new mothers, accident victims. Staff provides light housekeeping, meal preparation, laundry, respite care, and/or personal care.

Geriatric Care Management

Service: This service helps the caregivers navigate the confusing elder care arena.

Community Education:

Information programs about the agency, or about topics relevant to families and children. Presentations are made for community groups, agencies, and businesses.

Compeer: A companionship program wherein trained volunteers are "matched" with individuals living with serious mental illness in Lehigh and Northampton Counties.

Warmline: A telephone "listening" service for people from Northampton and Lehigh County who need compassionate support, help with problem solving or referral.

Ways to Work: A family loan program available to parents with low to moderate income, to assist them in obtaining a low interest loan to purchase a used car or for car repairs so they can maintain their employment or continue their education.

Service Summary July 1, 2006 – June 30, 2007

Services

	Interviews	Individuals
Counseling Services	4,179	5,656

Individual, couple, group, and family therapy
Employee Assistance Programs

	Hours	Families
Family Preservation Program	6,482	156

SHAPE

	Clients	Hours
Homemaker Health Aides	158	22,139

In-home Services
Consultation and Referral

	Participants	Presentation
Community Education	551	75

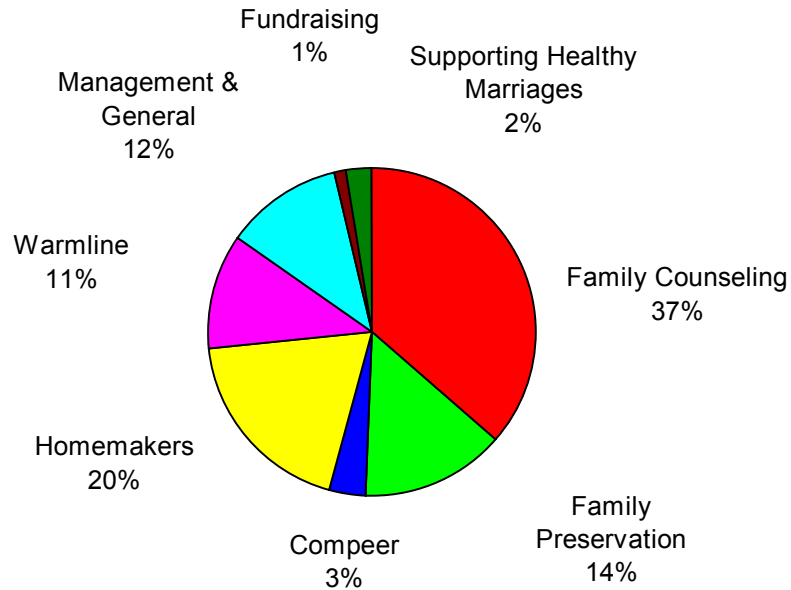
Family Life Education/Speakers Bureau

	Hours	Matches
Compeer	2,739	49

	Calls	Callers
Warmline	12,653	approx. 500

	Inquiries	Loans
Ways to Work	308	90

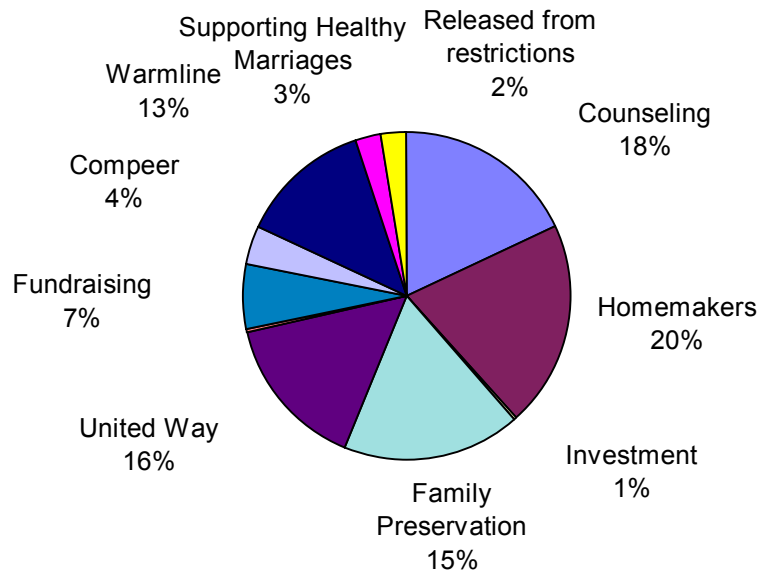
Operational Expenses 2006/2007



Total Expenses

\$2,110,695

Revenue 2006/2007



Total Revenues

\$2,042,736

Decrease in Unrestricted Net Assets From Operations: \$67,959

Board of Directors**Officers**Paul Dumas, *Chair*Anita Krick, *VChair*Gayne Marriner, *Treasurer*Larry Allen, *Secretary***Directors**

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Rev. Blair Couch

Lynn Logue

John Lychak

Dr. Michael Murphy

Monica Pease

Carol Taylor

C. Palmer Zigmund

**FamilyAnswers Staff
As of 10/01/07**

Mary Adams

Pilar Basrawi

Jane Beam

Biechy, Nicole

Linda Boss

Carol Boyer

Deborah Ciganek

Mary Jean Cole

Lidia Cordero

Bonnie Danas

Marisol Diaz

Richard Drabic

Andrea Engmark

Deborah Farnos

Karen Feiller

Shelia Gaines

Gilberto Garcia-Rodriguez

Casey Garrett

Lee George

Nelly Gonzalez

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Mariluz Grote

Joyce Haberle

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Anne Hills

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Linda Hujsa

Juan Kauer

James Kelleher

Sharon Klechner

Diane Koerber-Wycoff

Debra Kosik

Elsie Laboy

Cindy Lakanal

Elizabeth Lemos

Jessica Lievendag

Marci Lightwood

Christine Losco

Nancy Marshall

Damon McCaulley

Susan McNamara

Jessica McNulty

Carla Jo Miller

Pat Missmer

Misty Moyer

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Moiria Padfield

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Donna Pichel

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Linda Schneider

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Marty Strauss

Peggy Suranofsky

Eleanor Tannous

Maria Tomlinson

Olga Torres

Doreen Uhl

Marisol Vázquez

Renata Vitiello

Bill Vogler

Roseann Voloshin

Dawn Washington

Beatrix Watt

Joan Wolfe

Carolyn Wright

Tammy Yob

Warmline

"Aggie"

"Chianne"

"Emily"

"Jenna"

"Kara"

"Kelly"

"Lee"

"Lynn"

"Mary"

"Mike"

"Nelly"

"Paige"

"Tieshine"

"Tony"

Volunteers

Alan Augello

Barbara Backensto

Fern Bilder

Mike Bodnar

Mimi Brulia

Scott Craver

Jane Derbenwick

Diane Dilendik

Todd Donnelly

Dan Garrett

Vince Gorman

Karen Haberbosch

Paul Heffner

Kris Hilliard

Jean Johnson

Lora Kane

Shirley Keller

Veronika Kelley

Larry Kisslinger

Dianne Kneer

Mary Kutrik

Dave Lehmann

Kathleen Long-Knight

Lecie Machell

Stacy Mann

Bill Mckrickerd

Bob McMickle

Gwen McMickle

Judy McNicholas

Drew McNamara

John McNamara

Margaret McNamara

Chad Miller

Diana Muffley

Gretchen Parseghian

Monica Pease

Fran Potters

Robert Price

Carol Prosser

Jennifer Quinn

Margaret Rokicki

Mike Rosenfield

Trex Satkowski

Curt Shafer

Andy Shellock

Bruce Shellock

Fran Swirble

Fran Szabo

Betty Tkacik

Sharon Ulicny

Matthew Wilcox

Art Wolfe

Diane Yadush

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