

Our Mission: "To provide affordable, high quality, preventive, educational, supportive, and therapeutic services that nurture healthy individual and family life in our community."

FAMILY ANSWERS: *Reflections on Family*

In 1970, Congress introduced legislation specifying the week before Thanksgiving as the time to recognize the role of families as the building blocks of society and to encourage the support of healthy family life and family values. So much has changed over those 40 years, but in many ways much is the same. Our country is once again at war, we are deeply divided over domestic and social policy, and the issues of poverty, violence, diversity and unemployment still challenge our families.

Lehigh Valley families are certainly not immune to these pressures. Homelessness, joblessness and hunger are currently at record levels across our region. It is more important than ever to do everything we can to support our families so that they may function as well as possible.

A family works well when it provides emotional and physical support for its members. Healthy families are generally characterized by intimacy, intensity, continuity and commitment to each other. Families like this need to be valued regardless of their form --whether or not they are biological, adopted, or "chosen," whether they are of mixed race, same sex, young, multi-generational, "blended" or "traditional."

Family Answers has a long, proud tradition of being an invaluable resource for Lehigh Valley Families. We can continue to be this resource for as long as is necessary, especially with the support and partnership of our community. I am ever grateful to be a part of such a strong agency doing such important work. I know that due to the professionalism and talent of everyone associated with Family Answers, we will continue our mission of supporting families well into the future.

– Bill Vogler, PhD
Executive Director

FAMILY ANSWERS: 12th Annual Golf Tournament

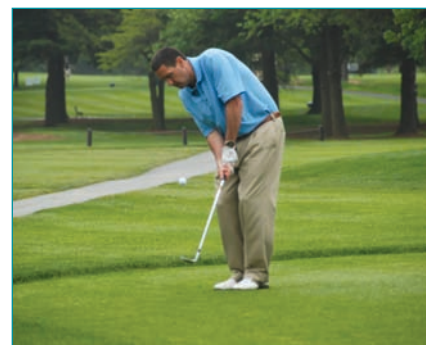
Family Answers 12th Annual Golf Tournament was held at Silver Creek Country Club with 130 golfers out for the day. KNBT was the primary sponsor for the event. The day started overcast and rainy but turned into a beautiful afternoon on the links. Thanks to our golfers and sponsors, our net profit was over \$30,000 that went directly to our programs.



Family Answers Board of Directors Chair, Jim Abel, Jim Williams, Barbara Abel, and Donny Petridis enjoyed the day.



Could it be an ace? Jay Macik of Viamedia thought it was a hole in one.



Peter Gray, President KNBT chipping onto the green.

Services

Did you know Family Answers is one of the oldest local non-profits in the Lehigh Valley? We have been serving the community since 1902 and residing at 411 W. Walnut Street, our main office since 1935. Although our name has changed many times, our programs have always assisted families in their various forms regardless of their ability to pay-staying true to our mission.

Counseling Services:

Therapeutic services for individuals, couples, and families who are experiencing problems.

Family Preservation:

Education, supervision, support, referral, and advocacy for families considered to be at high risk for violence and abuse.

Homemaker Health Aide Service:

In-home care for the elderly, new mothers, accident victims. Staff provides light housekeeping, meal preparation, laundry, respite care, and/or personal care.

Community Education:

Information programs about the agency, or about topics relevant to families and children for community groups, agencies, and businesses.

Compeer:

A companionship program wherein trained volunteers are “matched” with individuals living with serious mental illness.

Warmline:

A telephone “listening” service for people who need compassionate support, help with problem solving or referral.

Ways to Work:

A family loan program available to parents with low to moderate income, to assist them in obtaining a low interest loan to purchase a used car or for car repairs so they can maintain their employment or continue their education.

Service Summary:

July 1, 2010 – June 30, 2011

Services

Counseling Services	Individuals	Sessions
	606	5,500
Family Preservation Program	Families	Children
	277	385
Homemaker Health Aides	Clients	Hours
	160	15,971
Community Education	Participants	Presentations
	965	97
Compeer	Hours	Matches
	2,852	55
Warmline	Calls	Callers
	12,000	approx. 500
Ways to Work	Inquiries	Loans
	736	73

Board of Directors 2010-2011

Officers

Jim Abel, Chair
Anita Krick, Vice Chair
Jim Zellner, Treasurer
Jason Cort, Secretary

Directors

Karen Clary
Stephen Crowley
Poul Jeppesen
Michael Murphy
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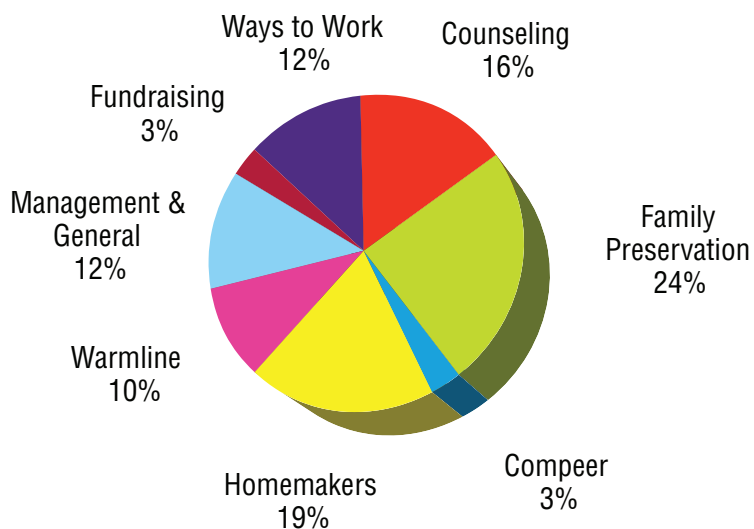
Our golfers took their chances on raffle prizes that were offered through the generosity of many local businesses.

Financial Report

Fiscal Year Ending June 30, 2011

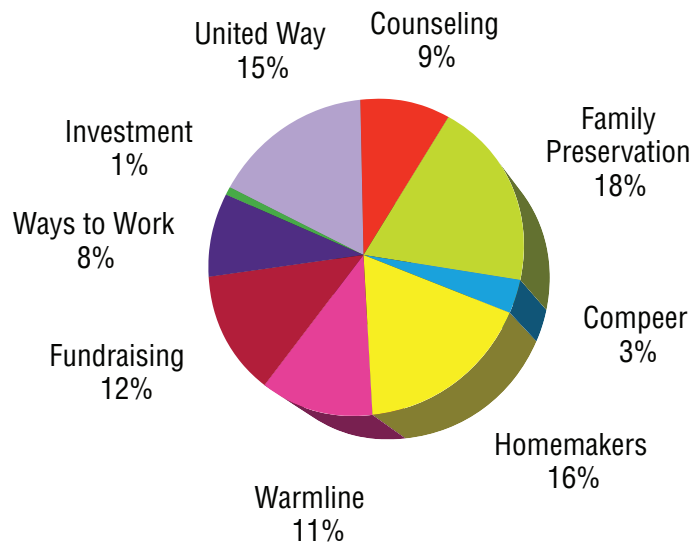
Operational Expenses 2010-2011

Total Expenses: \$2,229,361



Revenue 2010-2011

Total Revenues: \$2,298,772



Increase in Net Assets: \$69,411

Honor Roll of Donors

Contributions were made during the fiscal year July 1, 2010 thru June 30, 2011. The donor listing has been carefully proofread and reviewed. If there is an omission or error, please accept our apologies and contact the Development Office.

Major Donors

Ancestor \$5,000+

Mr. & Mrs. James Abel
Air Products
Anonymous (4)
Harry C. Trexler Trust
Keystone Nazareth
Charitable Foundation
PPL Corporation
The Century Fund
The Rider-Pool Foundation
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Descendent \$2,500+

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Elder \$1,000+

Allied Personnel Services
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Relative \$250+

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Brown-Daub
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Mr. Juan Kauer
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Mutual of America
Mrs. Gretchen Parseghian
Mr. Robert Pharo

Right Management
SKF USA Inc.
Mrs. Debra Strohl
Team Capital Bank
Towers Watson
Mr. & Mrs. Philip Vogler
Mr. & Mrs. Michael Williams
Attorney Donald Zamborsky

Companion \$100+

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The one-to-one volunteer experience that is available through Compeer is a special volunteer experience. Volunteers join the program with the thought that they can support their friend's recovery from mental illness. What they find is that the experience grows into true friendship. They come to realize that making friends truly does change lives – their own as well as their friend's.

Gifts In Kind

Barbara Abel	Chad Citro	Interstate Fleet Service	George Pitsilos	Team Capital Bank
Air Products	Coca Cola Bottling Co.	IronPigs Charities	Robert Price	Larry Tersigni
Allentown Beverage Company	Copperhead Bar & Grill	Just Born Inc.	Richard Kroll	UBS
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Bonefish	East Lawn Supply	Jessica Lievendag	Mrs. Danielle Silsbee	YES Network
Mrs. Deborah Bonowski-Weiser	Rob Garrett	Mr. & Mrs. Mark	Silver Creek Country Club	Young's Medical Spa
Bounce U	Pat Gorman	McColgan	Subway	Young's Pharmacy
Braveheart	Green Pond Country Club	Mike Melusky	Fran Swirbel	Zoellner Arts Center
Brickman	Holiday Inn	Jerry Oliitsky	Tallarico's Sauces	
Capital Blue Cross	Conference Center	Wayne Phillips	Target	

Honor Roll of Donors *(continued)*

Family Friend

Mr. Richard Benert	Ms. Kemerle Fritz	Mr. & Mrs. John Leh	Mr. & Mrs. David Roma
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Miss Elaine Bogert	Mr. Gilberto Garcia-Rodriguez	of Commerce	Dr. & Mrs. Irwin Roseman
Mrs. Selma Brau	Mr. & Mrs. Robert Garrett	Mr. & Mrs. Keith Lenhart	Ms. Kathleen Ryan
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Mr. David Flyte	Mr. & Mrs. Antoine Latour	Mr. Nathan Rogers	

In Memory Of

Eric Burns	Lecie Machell	Bill Sugra	Robert Thompson
<i>By Dr. Everitt F. Binns, Ph.D.</i>	<i>By Miss. Elaine Bogert</i>	<i>By Bill Sugra Memorial Fund</i>	<i>By Mr. & Mrs. A. Flexer Illick</i>
Liz France	<i>Mr. & Mrs. John Brullia</i>	Robert Thompson	<i>Mrs. Eileen Kalmbach</i>
<i>By Attorney Donald Zamborsky</i>	<i>Ms. Beverly Corkhill</i>	<i>By Blaine Shover</i>	<i>Ms. Kathryn Machemer</i>
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<i>By Mr. & Mrs. John Kuhn's</i>	<i>By Mr. Bradford Pease</i>	<i>Mrs. Anthony Barone</i>	
<i>Easton Lehigh Valley Chamber</i>	Christian Pretz	<i>Mr. Richard Benert</i>	
<i>Ms. Esther Wenck</i>	<i>By Anonymous</i>	<i>Mr. & Mrs. Jude Carpency</i>	
<i>Ms. Vicki Bennett</i>	Robert Rimmel	<i>Mr. & Mrs. Jim W. Caskey</i>	
<i>Ms. Jennifer Loucek</i>	<i>By Ms. Carol Rimmel</i>	<i>Concord Chamber Singers</i>	
<i>Private Industry Council of L.V.</i>			

Accidental Meeting:

George and Mary may have come to the Family Preservation Program by revelation, but it was an accident that changed their lives forever.

A referral was received for George and Mary's daughter, Sarah. She needed assistance getting back on her feet and parenting skills for her 1- and 3- year- old little boys. At the time, Sarah and the boys were living with Mary and George. Both of the children had medical conditions and needed much care. Eight weeks into the program, unfortunate circumstances left George and Mary the sole caretakers for their grandchildren.

George and Mary, both in poor health and in the process of losing their home, were now the custodians of 2 little children. Mary worked a full time job driving a bus to keep medical insurance, but it was not enough to cover the household expenses. They felt worried and unknowing where to start to obtain benefits for their grandchildren. Facing the impending foreclosure on their home, they now needed to find a home suitable for the needs of 2 children.



The Family Preservation Team knew exactly what to do. They were there to guide them, establish a support network and ultimately give George and Mary peace of mind. While working with the team, the family found an affordable apartment in a family friendly neighborhood. George found a part-time job and contributes to the household expenses; they have legal custody of the children so they are eligible for benefits to provide the best possible care for the boys.

Our meeting with George and Mary may have been accidental, but this accident helped change the lives of 4 people and has led to a solid foundation for this family.



Pictured are families that received Christmas trees that were raffled off at the Family Preservation Program's holiday party. The trees were donated by local Target stores.

Honor Roll of Donors *(continued)*



Volunteers

Amber Abel	Laura Deemer	Kris Hilliard	Partick McLaughlin	Brittney Oswald	Curt Shafer
Barbara Abel	Jane Derbenwick	Lucinda Hockenberry	Gwen McMickle	Lisa Patten	John Sharpe
Samantha Abel	Jessica Deutsch	Diane Hohneck	Robert McMickle	Lohitha	Andy Shellock
Alan Augello	David Dingess	Anne Hornkohl	Margaret	Perumandla	Jackie Silliman
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Mark Barnes	Sue Dudley	Joanne Huntinton	Chloe McNulty	Carol Prosser	Bob Stoker
Rick Bilman	Cindy Elgarby	Jean Johnson	Tessa McNulty	Sharon Purvis	Fran Swirble
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Holly Bracken	Brian Evans	Tom Keenan	Linda Miles	Richard Rabenhold	Louise Tilenni
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Ashley Coleman	Robert Garrett	John Lentz	Colleen Mitchell	Michael Rosenfeld	Ellen Watkins
Nicole Collura	Jacquelyn Geitz	Carla Litts	Mark Moy	Myra Rosenhaus	Jason Weigold
Kevin Conley	Gabrielle Gorman	Jason Mann	Jeff Moyer	Neal Sankhrl	Suzanne Wilson
Amy Costa	Vince Gorman	Taylor Martinson	Mike Murphy	Magaly Santiago	Dave Witman
Dawn Cowell	Elissa Graner	Eric Matison	Amber Nells	Andrea Seidel	Dan Wroge
Brian Czarnecki	James Hegedus	Chris Matthews	Jesse Nissen	Amanda Sepulvida	
Ronald Danish	Jennifer Heisey	Charles Mayernik	Cheri Nork	Stephanie Serfass	

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